

## Senior Services FY 2024 Program Usage River Forest Residents Total Residents Served: 235

Program	FY 24 Service Provision	Average Units/ Month
<b>Transportation</b> (one-way rides to doctor appointments, meals, shopping, personal use)	1086	90
<b>Dine Out</b> (meals eaten at participating restaurants)	37	3
<b>Home Delivered</b> (meals delivered to resident homes)	3734	311
<b>Congregate Dining</b> (in-person or take-out meals at 130 S. OP Ave)	2164	179
<b>Farmer's Market Coupons</b> (distribution of coupons in July 2023 for redemption at the 2023 farmer's market)	10	n/a
<b>Case Management</b> (direct case manager/ resident contact)	781	65
Adult Protective Services (direct investigation and case work to report allegations of abuse, neglect & exploitation against residents)	90.5	3
<b>Information &amp; Assistance</b> (direct contact, email, or phone requests for information on programs and services available to residents)	791	66
<b>Chore</b> (hours of in-home assistance with basic household chores)	55	5
<b>Caregiver Support Programs</b> (counseling, outreach, training & education, support groups and respite services offered to caregivers, Memory Cafe)	149	12
Money Management, Public Benefits & Other (affordable wills, budgeting, bill payment, account balancing, representative payee services; assistance understanding benefits and processing applications for energy assistance, prescription drug programs, Medicare, Medicaid, and housing assistance and other supplemental benefits)	523	44



The mission of Oak Park Township Senior Services is to enhance the quality of life for seniors in our community by providing a broad array of supportive services that promote the values of independence, self-esteem, and dignity.

3,585+ UNDUPLICATED OLDER ADULTS RECEIVED LOCALLY-GOVERNED SUPPORTIVE SERVICES PROVIDED BY OUR TEAM IN FISCAL YEAR 2023 –2024



11,885+ RIDES TAKEN TO MEDICAL APPOINTMENTS, SHOPPING, AND SPECIAL EXCURSIONS



50,745+ MEALS DELIVERED TO HOMEBOUND RESIDENTS

27,734+ MEALS SERVED IN DINING PROGRAMS



195+ CAREGIVERS ATTENDED SUPPORT GROUPS, COUNSELING, INFORMATION OR EDUCATIONAL SESSIONS



12,590+ REQUESTS FOR INFORMATION & RESOURCES IN THE COMMUNITY



135+ INVESTIGATIONS OF ABUSE, NEGLECT OR EXPLOITATION



545+ CONSULTATIONS FOR ASSISTANCE WITH PUBLIC BENEFITS APPLICATIONS



610+ HOURS OF COMMUNITY BASED SUPPORT TO RESIDENTS WITH MENTAL HEALTH NEEDS



880+ HOME VISITS TO ASSESS ABILITY & DEVELOP A PERSONALIZED PLAN OF CARE FOR COMMUNITY-BASED SUPPORT



1,060+ HOURS OF STAFF AND VOLUNTEER SERVICE TO PROVIDE ASSISTANCE WITH BUDGETING, BILL PAYMENT AND BALANCING CHECKBOOKS



1,145+ SCREENINGS IN THE HOSPITAL FOR NURSING HOME CARE OR COMMUNITY BASED INTERIM SERVICES

## When you don't know where to start, start with us!



## SENIOR SERVICES

130 S. Oak Park Avenue Oak Park, IL 60302 (708) 383-8060

CALL OR VISIT US ON THE WEB TO FIND OUT MORE oakparktownship.org

- ADULT PROTECTIVE SERVICES
- ADVANCE DIRECTIVES
- AFFORDABLE WILLS
- CAREGIVER SUPPORT
- CASE MANAGEMENT
- CONGREGATE MEALS
- DINE OUT PROGRAM
- GENERAL ASSISTANCE (To age 62)
- EDUCATION & ENGAGEMENT

- HOME DELIVERED MEALS
- HOME MEDS PROGRAM
- HOME REPAIR PROGRAM
- HOSPITAL BASED SCREENINGS
- LIHEAP UTILITY ASSISTANCE
- MEDICAL EQUIPMENT LENDING POOL
- MENTAL HEALTH SUPPORT
- MONEY MANAGEMENT
- MEDICARE/MEDICAID ASSISTANCE
- NOTARY SERVICES
- RTA REDUCED FARE CARD
- SHIP CONSULTATIONS
- SENIOR PROPERTY TAX EXEMPTION
- SENIOR PROPERTY TAX FREEZE
- TAXI CAB COUPONS
- TRANSPORTATION
- VOTER REGISTRATION

Oak Park Township does not discriminate in employment or admission to programs or activities in compliance with the Illinois Human Rights Act, Section 504 of the Rehabilitation Act; The Americans with Disabilities Act; The Illinois and U.S. Constitutions. If you feel that you have been discriminated against, you have the right to file a complaint.